

Commercial Terms & Conditions 2024

For Courier Services provided by DEXL

All work undertaken by DEXL is subject to our terms and Conditions of Carriage, please see details below.

Nationwide APC Overnight Deliveries

DEXL Ltd is a founding member of the APC Overnight Network and all deliveries sent via APC are subject to the APC Overnight Conditions of Carriage.

Nationwide Pallet Deliveries

DEXL Doncaster Ltd offers a range of UK & International pallet deliveries through UPN Distribution Network, these are subject to the RHA Terms & Conditions of Carriage.

Profile Data

All prices are agreed as per the trading profile given to the sales representative as part of the proposal.

The agreed rates in your price proposal, are subject to a fuel surcharge and vat.

Payment Terms

Our payment terms are by no later than the 15th day of the month following the date of the invoice (unless an alternative is agreed with our sales representative).

Our preferred method of payment is by 14 days Direct Debit.

Please Note: A charge of £25 will be levied to your account for any direct debit payments that are returned unpaid.

We reserve the right to charge interest on any overdue invoices at a rate of 8% above the Bank of England base rate.

Period of Notice

If the trading profile outlined is not achieved, DEXL reserve the right to re-negotiate.

In the event of no trade for a sustained period, any rates agreed will be withdrawn without prior notice.

Customers are required to give 30 days' notice to DEXL prior to cessation of trading, at which point Credit Terms will be withdrawn and all outstanding invoices become payable on demand.