

DEXL

YOUR BUSINESS DELIVERED

Proud members of



TRUST US WITH YOUR PARCELS



As a proud member of the APC Delivery Network, we focus on providing a trusted delivery service to our local SMEs.

Ensuring we deliver great customer care is at the heart of what we do.

- ✓ We are a local SME working closely with other local SMEs
- ✓ We provide personal, local customer service
- ✓ It's easy for you to switch over to our delivery service
- ✓ We deliver nationwide 6 days a week
- ✓ Choose to send delivery notifications via SMS / Email
- ✓ Easily check your delivery status via APC PinPoint
- ✓ Carrier of choice for fragile, liquid and high-value goods
- ✓ Easy to use technology and API Intergration
- ✓ Flexible collection service choices
- ✓ Timed delivery options



SPECIALISED SERVICE

Timed Delivery Services



Weekday & Saturday
Before 10am



Weekday & Saturday
Before 12pm



Weekday & Saturday
Before 4pm



Fragile Service

Perfect for shipping items such as flowers and food

- Fragile items are sorted by hand – no automated machinery is utilised
- All items are segregated into separate cages to ensure maximum protection
- Products are handled by staff fully trained at The APC Training Academy



Liquid Service

Essential for shipping items such as beer and wine

- Liquid items are sorted by hand – no automated machinery is utilised
- All items are segregated into separate cages to ensure maximum protection
- Products are handled by staff fully trained at The APC Training Academy



Security Service

Ideal for shipping items such as electronics and documents

- Security Products are sorted by hand in a designated area under high-definition CCTV
- Specific security scans are captured throughout the parcel journey
- Products are handled by staff fully trained at The APC Training Academy

SPECIALISED SERVICE

PINPOINT

Helping you enhance your customers' experience by keeping them informed every step of the way.

With APC PinPoint customers can:

- ✓ View the delivery driver's current stop
- ✓ View how close the driver is to the delivery destination
- ✓ Prepare for the expected delivery
- ✓ Have peace of mind - knowing their delivery is on its way
- ✓ Access to delivery information and visibility into their parcel journey

How can your customers track their parcel journey?

- 📍 Customers can simply visit: www.apc-overnight.com/receiving-a-parcel/tracking
- 📍 Enter their consignment number and delivery postcode
- 📍 View the APC PinPoint Map to display the delivery driver's current stop



EXPECT SERVICE








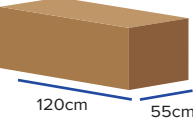
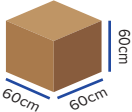
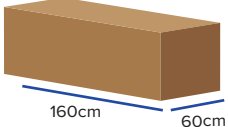
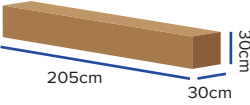
Through our APC Expect Solution, your customer will receive visibility into the progress of their delivery journey via SMS and email.

APC Expect Benefits:

- ✓ Give your customers peace of mind, knowing their delivery is on its way
- ✓ Allow your customers to prepare for the expected delivery
- ✓ Have information available at their fingertips
- ✓ Reduce calls from your customers - Improving customer satisfaction



PRODUCT GUIDE

Product	Service Code	Max Length	Max Width	Max Height	Max Weight Per Item	Max Items Per Consignment
Mail Pack  29.5cm 37.5cm	MP	37.5cm	29.5cm	N/A	1kg	1
The item must physically fit into the pre printed, recyclable Courier Pack, but not exceed 1kg. Ideal for documents and other small items. EXCLUDES ALL LIQUIDS. Use the 'LP' or 'LQ' Service. 						
Courier Pack  45.5cm 54.5cm	CP	54.5cm	45.5cm	N/A	5kg	1
The item must physically fit into the pre printed, recyclable Courier Pack, but not exceed 5kg. Ideal for documents and other small items. EXCLUDES ALL LIQUIDS. Use the 'LP' or 'LQ' Service. 						
Lightweight Parcel  45cm x 35cm x 20cm	LW MUST BE BOXED	45cm	35cm	20cm	5kg	1
MUST BE BOXED , Otherwise will need to be booked on an alternative service i.e Excess Parcel (XS) as the item isn't boxed. EXCLUDES ALL LIQUIDS. Use the "LP" or "LQ" Service. 						
 The APC Branded LW Box is available via your local APC Network Depot. Customers are welcome to use their own box.						
Standard Next Day Parcel  120cm x 55cm x 50cm	ND MUST BE BOXED	120cm	55cm	50cm	30kg*	20
MUST BE BOXED , Otherwise will need to be booked as an Excess Parcel (XS) MAX 60cm x 60cm x 60cm PARCEL CAN ALSO TRAVEL AS ND 						
Non - Conveyable Parcel  160cm x 60cm x 60cm	NC MUST BE BOXED	160cm	60cm or 120cm combined	60cm	30kg*	2
MUST BE BOXED , Otherwise will need to be booked as an Excess Parcel (XS) Item must not exceed the dimensions specified. The longest dimension must not exceed 1.6m. The sum of the second and third dimension must not exceed 1.2m.						
Excess Parcel  205cm x 30cm x 30cm	XS	205cm	30cm	30cm	30kg*	2
Item must not exceed the dimensions specified. Items that exceed the maximum dimension of the Excess service are not suitable for transit via the APC Overnight Network.						



Contact us to discuss our tailored collection and delivery solutions



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